

Corrigendum 1 to RFE (NIT 4302 dated 02.07.2018)

REQUEST FOR EMPANELMENT (RFE)

for

EMPANELMENT OF

Software solution providers

for

“System Study, Design, Development, Implementation and Maintenance of Various Kinds of S/w Applications /Portals etc. and websites of agencies under the State Government of Bihar”

RFP Release date: 02-Jul-2018



Bihar State Electronics Development Corporation Limited BELTRON Bhawan, Shastri Nagar,

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The below is issued by BSEDC in response to the pre-bid queries of perspective bidders with reference to the above mentioned project and pre bid meeting held on 20th Jul 2018.

CORRIGENDUM-1 (Dated 30.07.2018)

#	RFE Document Reference(s) (Section & Page Number(s))	Original Clause	Changed clause
1	Annexure 7- Professional Details (RFE p-32)	Submit the list of resources along with Qualification and Experience Details.	Submit the list of resources certified by HR/CA/CS.
2	05. Instructions to Bidders; sub point 05.2 EN-01 EMD & RFE Document Fee, Pre-qualification proposal & Technical bid(RFE p- 9)	h) Annexure 12 : CV of the Key Personnel	Deleted
3	08. Security Deposit/ Performance Bank Guarantee (RFE p- 15)	II. The Security Deposit should remain valid for an additional period of 90 (ninety) days beyond the period of Empanelment (i.e. 2 years and 90 days).	Clause dropped; PBG will only be required for awarded work
4		III. In the event wherein the Empanelment is extended by BSEDC beyond 2 years, the selected Vendor shall ensure submission of a fresh Security Deposit within 30 days of issuance of letter for extension of Empanelment by BSEDC.	Clause dropped; PBG will only be required for awarded work
5	12 Penalty Calculation Process (RFE p- 20)	iii. Project delays on account of the agencies will attract a penalty of 1% (one percent) per week up to the maximum ceiling limit of the penalty of 15% of the contract value (excluding taxes) of the respective assignment/project. BSEDC also reserves the right to terminate the project and invoke the performance guarantee if the project gets delayed by more than 30 days.	iii. Project delays on account of the agencies will attract a penalty which will be detailed in the respective ToR
6	09 Scope of Work Point B sub-point B.1 Addendum (RFE p-16)	B. Onsite Support: Support manpower can be engaged onsite (if & when desired by the User Department), both during the free warranty period and the AMC period.	B. Onsite Support: Support manpower can be engaged onsite (if & when desired by the User Department), both during the free warranty period and the AMC period. B.1 The resources may be deployed at any location across the state.
7	ANNEXURE 03 : Financial Bid Submission Form –F1	Positions (Qualification & Experience as per Form 4-Manpower Qualification & Exp)	Added: Rates (INR) are exclusive of Tax. 2. Positions (Qualification & Experience as per Annexure 6 -Manpower Qualification & Exp)
8	13.1 Award of Contract (RFE p- 22)	II. The firms/Companies shall then have to estimate the man month effort with reference to the precise scope of work defined in the Request For Quotation, the corresponding Total Resource cost arrived at by reckoning the Man-month rate finalized in this RFE, OPE cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).	Deleted: OPE cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).
9	Section 13 Bidders' empanelment, Point a; Page 21	The BSEDC shall evaluate the bids with reference to the information provided for Software solution providers. The Financial bids of all the bidders who match the pre-qualification criteria shall only be opened by the BSEDC. All technically qualified bidders will be given the option to match the L1 rate for the entire project. All the bidders agreeing to match the L1 rate will be empaneled.	1. Commercial bid will be evaluated as below: Financial Bids that are less than 50% of the Average Bid Price will be disqualified. 2. The Average Bid Price for each position shall be computed by adding all Financial Bid values of all the technically qualified bidders for that position except the highest and the lowest financial bid submitted, and dividing the same by the number of

			<p>such bidders.</p> <p>3. The bidder quoting the lowest rates after disqualifying the bidders (quoted less than 50% of the Average Bid Price) shall be selected as "L1 for that position"</p> <p>4. The Qualified bidders shall be given the option to match to the L1 cost of each positions quoted by the any of qualified bidder.</p>
10	Annexure 06: Manpower Qualification & Experience Page No. 30	Manpower Qualification & Experience	<p>Two types of Rates (Onsite & Offshore) should be submitted for each of the following types and experience levels of manpower:</p> <p>Project Manager</p> <p>Solution Architect</p> <p>UI Designer</p> <p>Developers (2-5 years' Experience)</p> <p>Developers (5 + years' experience)</p> <p>Quality Expert</p> <p>Mobile Application developers (2-5 years' Experience)</p> <p>Mobile Application developers (5 + years' Experience)</p> <p>Database Admin (2-5 Years' Experience)</p> <p>Database Admin (5+ Years' Experience)</p> <p>Security Expert Admin</p> <p>Systems Admin</p> <p>Tester (2-5 years' Experience)</p> <p>Tester (5 + years' Experience)</p> <p>Documentation Expert</p> <p>Business Analyst (2-5 years' Experience)</p> <p>Business Analyst (5+ years' Experience)</p> <p>Training and Change Management Expert</p> <p>Helpdesk Services</p>

Response to Queries

#	RFE Document Reference(s) (Section & Page Number(s))	Content of RFE requiring Clarification(s)	Points of clarification	BSEDC Response
11.	Page 22, Section 13.1/Award of Contract; Point ii.	The firms/Companies shall then have to estimate the man month effort with reference to the precise scope of work defined in the Request For Quotation, the corresponding Total Resource cost arrived at by reckoning the Man-month rate finalized in this RFE, OPE cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).	Please clarify whether the agency can quote the rates 15% over and above the empanelled rates i.e. whether the OPE of 15% can be treated as the agency's operating expense and whether the same has to be explicitly mentioned in the financial proposal for various projects under this empanelment.	Refer Corrigendum 1
12.	Page 28; Annexure-03; Financial Bid Submission Form-F1	-	Whether this empanelment can be used to place manpower onsite on department premises or is this for projects in offsite/project/fixed bid mode only. Kindly clarify. In case of onsite, whether rates would vary?	Yes. The onsite rates will not vary.
13.	Page 37; Annexure 12: Curriculum Vitae of Key Personnel + Page 14; Point vii, Manpower Strength + Page 27, Point .ix + Page 32, Annexure-7. Professional Details	Vendor must have at least 50 qualified professionals (with Minimum Qualification and Experience listed through Sub-Point 5: Manpower Experience in Annexure 6: Technical Evaluation) continuously working on the associated areas related to scope of this RFE on its rolls for past two year	Whether detailed CVs of 50 plus professionals have to be submitted in the bid as per the format provided with each of these resources having 2 years plus experience with the agency or overall experience of 2 years or whether the benchmark is for 3 years. Please clarify!	Annexure 6 modified to this extent. Refer Corrigendum 1. CV s need not be submitted along with the bid.
14.	Page 21/Bidder's Empanelment, Point c. Plus page 15, Pt. 8: Security Deposit/Performance bank Guarantee	The empanelment will be valid for a period of 03 years in the first instance from the date of empanelment. It may be extended for another period depending upon the need of BSEDC project requirements with mutual consent. & The Security Deposit should remain valid for an additional period of 90 (ninety) days beyond the period of Empanelment (i.e. 2 years and 90 days).	Please clarify whether the duration of empanelment is 2 years or 3 years.	3 Years. Please Refer Corrigendum 1.
15	Page 20, Point 12: Penalty Calculation Process	Project delays on account of the agencies will attract a penalty of 1% (one percent) per week up to the maximum ceiling limit of the penalty of 15% of the contract value (excluding taxes) of the respective assignment/project. BSEDC	As per the clause, projects can be delayed upto 14 weeks which is more than 90 calendar days however, the clause also restricts the maximum delay at 30 days. Kindly clarify the actual capping of delays.	Refer Corrigendum 1.

		also reserves the right to terminate the project and invoke the performance guarantee if the project gets delayed by more than 30 days.	Also, it is alternately mentioned in the RFE that penalties can be decided by the user department. So both points are contradictory. Kindly clarify the exact clause.	
16	14 Force Majeure (RFE p-23-24)	in whole or in part or any obligation under the empanelment is prevented or delayed by reason of any such event for a period exceeding 60 days		No Change
17	Page 16, Point 9:Scope of Work, Point B.	Onsite Support: Support manpower can be engaged onsite (if & when desired by the User Department), both during the free warranty period and the AMC period.	What would be the period of free support/warranty for projects awarded under this empanelment?	This will be defined in the ToR
18	-	Margins/Operating Expenses	What would be the permissible standard operating margin of the agencies over and above the empanelled rates?	Empanelled rates will include the margins of the agencies.
19	-	Expenses	Whether the BSEDC (Beltron) would be imposing any administrative charges/royalty (-ies) on the overall project cost to be paid by the agency/user department? Also, kindly clarify who shall borne the TA/DA of the manpower of Agencies who would travel for Project related requirements.	1. BSEDC may charge an administrative charge but the same will be paid by the user Departments and hence does not impact the agency's fees. 2. Bidder has to bear all expenses except audit and certification expenses
20	-	Hosting & Certification	Whether the web solutions developed as part of this empanelment will be hosted on state data center, NIC or any other private third party cloud solution provider? Further also clarify whether Security Audit and STQC Certifications are mandated through this empanelment and whether they would be charged on actuals or need to be quoted separately here.	1. Will be decided in specific ToRs. 2. Cost of certifications shall be reimbursed by BSEDC.
21	Page 12, Point 5.9: Presentation	Bidders are required to make a presentation on the understanding of the project, Solution proposed and its components, Technologies used, Demonstrated capability of learning from issues, Complexity of screens, Client references (min 04 Projects) etc on the date as per the schedule decided by BSEDC after opening of the technical bid.	Since this is not a project kindly clarify what all aspects need to be covered in the presentation. Points such as complexity of screens, technologies used are requirement specific. Kindly clarify	Bidders are expected to give a brief about the agency's background, projects delivered, key features of the project, technology used and client citations if any.
22	-	Performance Bank Guarantee (PBG)	What would be the value of PBG to be submitted under this RFE or whether PBG has to be submitted separately for each work order under this empanelment? In either case kindly also mention the percentage of PBG to be submitted. Please clarify!	Please refer Corrigendum 1

23	Section 8, Point II; Page No. 15	The Security Deposit should remain valid for an additional period of 90 (ninety) days beyond the period of Empanelment (i.e. 2 years and 90 days).	Kindly clarify valid period of empanelment.	Please refer Corrigendum 1
	Section 13, Point ©; Page No. 21	The empanelment will be valid for a period of 03 years in the first instance from the date of empanelment.		Please refer Corrigendum 1
24	Section 8; Page No. 15	For all Bidders whose tender bids are accepted for empanelment, shall be required to give Security Deposit (performance bank guarantee) of an amount equivalent to 10% of the order value within 15 days of issuance of LoI/ work order.	Kindly specify which order value is referred here.	Please refer Corrigendum 1
25	Section 13, Point a; Page 21	The BSEDC shall evaluate the bids with reference to the information provided for Software solution providers. The Financial bids of all the bidders who match the pre-qualification criteria shall only be opened by the BSEDC. All technically qualified bidders will be given the option to match the L1 rate for the entire project. All the bidders agreeing to match the L1 rate will be empaneled.	To restrict random/ Extreme low quotation, we would request you to kindly follow "L1GTV" i.e. - lowest Gross Total Value (GTV) method of evaluation for technically qualified bidders. GTV refers to the Total Value of Annexure 3. As per the L1GTV evaluation the commercial bid will be evaluated as below 1. Financial Bids that are less than 50% of the Average Bid Price will be disqualified. The Average Bid Price for each position shall be computed by adding all Financial Bid values of all the technically qualified bidders and dividing the same by the number of such bidders. 2. The bidder quoting the lowest rates after disqualifying the bidders (quoted less than 50% of the Average Bid Price) shall be selected as "L1 for that position" 3. The Qualified bidders shall be given the option to match to the L1 cost of each positions quoted by the any of qualified bidder.	Please refer Corrigendum 1
26	Section 13.1, Point II; Page 22	The firms/Companies shall then have to estimate the man month effort with reference to the precise scope of work defined in the Request For Quotation, the corresponding Total Resource cost arrived at by reckoning the Man-month rate finalized in this RFE, OPE cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).	We assume that "15 per cent of the total Resource Cost" refers to the total value of "ANNEXURE 03: Financial Bid Submission Form –F1". Kindly confirm. Request to kindly multiply the number of man-month to be consumed for respective positions considering a standard development project to receive a realistic project value.	Refer Corrigendum 1. OPE deleted.

27	Annexure 03; Page 28	Financial Bid Submission Form –F1	We understand Total Value will be considered exclusive of taxes.	Refer Corrigendum 1.
28	Annexure 12; Page 37	CV of the Key Personnel	We understand one CV for each profile (as mentioned in Annexure 6) needs to be submitted.	Refer Corrigendum 1.
29	Section 13, Point b; Page 21	Within 15 days of issue of a written communication of empanelment, each of the qualified and Software solution providers shall sign the contract (Letter of Empanelment), failing which the offer shall be treated as withdrawn and the EMD forfeited.	Kindly clarify number of days to sign the empanelment.	As per RFE
	Section 13, Point g; Page 21	In case any selected bidder refuses to sign empanelment within seven days of communication from BSEDC, the offer would be treated as withdrawn and the bidder's EMD will be forfeited. The defaulting bidder will also be debarred from participating in BSEDC tenders for a period of three years.		As per RFE
30		General inputs for empanelment	Empanelment for state needs to be categorized by size and complexity of the projects and the profile of agencies that would be empanelled. BSEDC needs to consider Tier based empanelment wherein Tier 1 would have companies having better financial capabilities and comparatively more expertise and experience. Tier 2 companies can be relatively smaller. Department can decide which Tier companies may be invited to quote for a specific project.	As per RFE
31	06 Pre-Qualifications (PQ) & Technical eligibility Criteria, Page No. 13	Pre-Qualifications (PQ) & Technical eligibility Criteria General	Handling large projects, as mentioned in RFP, requires very strong Financial Bandwidth and Experience. We request you to please add this criteria as "Turnover should be minimum of 50 Cr for Tier 1 and 10 Cr. for Tier 2. from IT Services and Solutions for last 3 Financial years" to verify bidders Financial Capability to carry out projects Turnover for Tier 1: 50 Cr. Turnover for Tier 2: 10 Cr.	As per RFE
32	06 Pre-Qualifications (PQ) & Technical eligibility Criteria, Page No. 13	Pre-Qualifications (PQ) & Technical eligibility Criteria General	Net worth is a critical parameter to assess the financial stability of the bidder. Hence please quantify the net worth. We suggest add criteria of "Net worth of at least Rs.50 Cr for each of last three financial years"	As per RFE
33	06 Pre-Qualifications (PQ) & Technical eligibility Criteria,	Pre-Qualifications (PQ) & Technical eligibility Criteria,	This empanelment is being done for 6 different areas. As per current PQ, a bidder having experience in any one of these areas qualify to get empanelled for any of these 6	As per RFE

	Page No. 13	<p>2. Technical Capability The bidder must have successfully completed / implemented / ongoing project at least one of the following types:</p>	<p>areas. This may not be advisable. For e.g. a bidder having experience in Call Centre Application may not have good expertise and experience in Web Portals or ERP. In case BSEDCL intends to keep such open empanelment, the criteria should at least be changed such that the bidder has experience in at least 2 of these 6 areas.</p> <p>Further, the projects BSEDCL would be executing for Govt departments. Hence bidder should have past experience of working on projects with Govt/ Semi-Govt/ULBs. With this background, we propose following clause:</p> <p>“The bidder must have successfully Completed / Implemented / Ongoing project at least Two types of the following projects in Government sector/ Semi-Govt. sector/ Urban Local Bodies in INDIA:”</p>	
34	<p>06 Pre-Qualifications (PQ) & Technical eligibility Criteria, Page No. 13</p>	<p>Pre-Qualifications (PQ) & Technical eligibility Criteria, 2. Technical Capability</p>	<p>The project value kept in experience criteria is too less. This too should be kept different for Tier 1 and Tier 2 companies.</p> <p>Technical Capability (Project Experience) for Tier I: Enterprise Application (ERP/ HRMS/ Accounts management etc.): 01 Project of order value of Rs 1 Crore or 02 Projects of 50 Lakhs each or 03 Projects of 30 lakhs each or 04 projects of 25 lakhs each Websites/Web Portals: 01 Project of order value of Rs 40 Lakhs or 02 Projects of 24 Lakhs each or 03 Projects of 16 lakhs each or 04 projects of 12 lakhs each Call Center application: 01 Project of order value of Rs 20 Lakhs or 02 Projects of 12 Lakhs each or 03 Projects of 10 lakhs each or 04 projects of 5 lakhs each Mobile App: 01 Project of order value of Rs 40 Lakhs or 02 Projects of 24 Lakhs each or 03 Projects of 16 lakhs each or 04 projects of 12 lakhs each Workflow management system: 01 Project of order value of Rs 40 Lakhs or 02 Projects of 24 Lakhs each or 03 Projects of 16 lakhs each or 04 projects of 12 lakhs each Support applications (Document Management System (DMS), Scanning, email, SMS, Web services, Payment gateway): 01</p>	As per RFE

			<p>Project of order value of Rs 20 Lakhs or 02 Projects of 12 Lakhs each or 03 Projects of 8 lakhs each or 04 projects of 6 lakhs each</p> <p>Technical Capability (Project Experience) for Tier II: Enterprise Application (ERP/ HRMS/ Accounts management etc.): 01 Project of order value of Rs 50 Lakhs or 02 Projects of 30 Lakhs each or 03 Projects of 20 lakhs each or 04 projects of 15 lakhs each Websites/Web Portals: 01 Project of order value of Rs 20 Lakhs or 02 Projects of 12 Lakhs each or 03 Projects of 08 lakhs each or 04 projects of 06 lakhs each Call Center application: 01 Project of order value of Rs 10 Lakhs or 02 Projects of 06 Lakhs each or 03 Projects of 04 lakhs each or 04 projects of 03 lakhs each Mobile App: 01 Project of order value of Rs 20 Lakhs or 02 Projects of 12 Lakhs each or 03 Projects of 08 lakhs each or 04 projects of 06 lakhs each Workflow management system: 01 Project of order value of Rs 20 Lakhs or 02 Projects of 12 Lakhs each or 03 Projects of 08 lakhs each or 04 projects of 06 lakhs each Support applications (Document Management System (DMS), Scanning, email, SMS, Web services, Payment gateway): 01 Project of order value of Rs 10 Lakhs or 02 Projects of 06 Lakhs each or 03 Projects of 04 lakhs each or 04 projects of 03 lakhs each</p>	
35	06 Pre-Qualifications (PQ) & Technical eligibility Criteria, Page No. 13	Pre-Qualifications (PQ) & Technical eligibility Criteria, 4 Certification Must Be CMMI 3 or above Certified	Quality of certification matters, We request to change criteria as, “Must Be SEI CMMi Level 3 Certified”	As per RFE
36	06 Pre-Qualifications (PQ) & Technical eligibility Criteria, Page No. 13	Pre-Qualifications (PQ) & Technical eligibility Criteria, 7 Manpower Strength Bidder must have minimum 50 manpower on roll	We request to change as Manpower Capability to carry out such projects matters, Manpower for Tier 1: “Bidder must have minimum 300 manpower on roll (as	As per RFE

		(as specified in relevant section) since last 03 years	specified in relevant section) since last 03 years” Manpower for Tier 2: “Bidder must have minimum 100 manpower on roll (as specified in relevant section) since last 03 years”																		
37	13.1 Award of Contract Page No. 22	OPE cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).	What is OPE cost? Please elaborate the term.	Refer Corrigendum 1																	
38	Annexure 06: Manpower Qualification & Experience Page No. 30	Manpower Qualification & Experience	The type of manpower asked in the RFP is not comprehensive. The kind of projects that have been envisaged would involve more type of manpower. Also in a project team, there is mix of senior and junior members. For e.g Sr. programmer and programmer. Quoting 1 rate for both is not suggested. Please see different types of manpower for which the rates should be asked: <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Program Manager</td></tr> <tr><td>Project Manager</td></tr> <tr><td>Solution Architect</td></tr> <tr><td>UI Designer</td></tr> <tr><td>Developers (0-2 years’ Experience)</td></tr> <tr><td>Developers (3-5 years’ Experience)</td></tr> <tr><td>Developers (5 + years’ experience)</td></tr> <tr><td>Quality Expert</td></tr> <tr><td>Mobile Application developers (0-2 years’ Experience)</td></tr> <tr><td>Mobile Application developers (3-5 years’ Experience)</td></tr> <tr><td>Mobile Application developers (5 + years’ Experience)</td></tr> <tr><td>Database Admin (3-5 Years’ Experience)</td></tr> <tr><td>Database Admin (5+ Years’ Experience)</td></tr> <tr><td>Security Expert Admin</td></tr> <tr><td>Systems Admin</td></tr> <tr><td>Tester (0-2 years’ Experience)</td></tr> <tr><td>Tester (3-5 years’ Experience)</td></tr> </table>	Program Manager	Project Manager	Solution Architect	UI Designer	Developers (0-2 years’ Experience)	Developers (3-5 years’ Experience)	Developers (5 + years’ experience)	Quality Expert	Mobile Application developers (0-2 years’ Experience)	Mobile Application developers (3-5 years’ Experience)	Mobile Application developers (5 + years’ Experience)	Database Admin (3-5 Years’ Experience)	Database Admin (5+ Years’ Experience)	Security Expert Admin	Systems Admin	Tester (0-2 years’ Experience)	Tester (3-5 years’ Experience)	Refer Corrigendum 1
Program Manager																					
Project Manager																					
Solution Architect																					
UI Designer																					
Developers (0-2 years’ Experience)																					
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Tester (3-5 years’ Experience)																					

			Tester (5 + years' Experience)	
			Documentation Expert	
			Business Analyst (3-5 years' Experience)	
			Business Analyst (5+ years' Experience)	
			Training and Change Management Expert	
			Offsite Per seat cost (if work is done in agency's office)	
			Helpdesk Services – onsite person	
39	ANNEXURE 03 : Financial Bid Submission Form –F1 Page No. 28	Financial Bid Submission Form –F1	Prices to be quoted are Inclusive or Exclusive of Taxes?	Refer Corrigendum 1
40	Annexure 06: Manpower Qualification & Experience Page No. 30,31	Manpower Qualification & Experience 3 Developer Minimum of 2 years' experience in Website and Mobile Application development for IT Projects. 4 Mobile Developer Minimum of 2 years' experience in same role (i.e. Mobile Application Development). Projects.	Mobile and Web developer are two different things, Categorized this in to Web and Mobile Developer as per Query No. 8	As per RFE
41	ANNEXURE 03 : Financial Bid Submission Form –F1 Page No. 28	Financial Bid Submission Form –F1	Same rate cannot be applicable for various resource experience hence request to categorize Manpower as per Query No. 8	Refer Corrigendum 1
42	ANNEXURE 7. Professional Details Page No. 32	NO. OF PROFESSIONALS	As per our understanding This numbers are for reference, only One CV for each proposed Category/Role/Designation is to be attached in proposal. This along with past experience of the projects would be enough indication that the company can take projects and has relevant manpower.	Refer Corrigendum 1
43	10.3 Other deliverable includes but not limited to the following: Page No. 19	vii. Source Code	The source of the software being developed from scratch for the customer can be handed over for internal use of the department. In some cases, bidder/ empanelled agency may use some software/ component/tool for which the IPR is pre-owned by the agency or third party. In such cases the source code and the IPR will vest with the same owner. Please confirm if our understanding is correct.	The understanding is correct. Any preowned IPR will vest with the owner. However, the client agency would have a perpetual right to use the software / tool provided under the project.
44	13 Bidders' empanelment Page No. 21	General	Following clauses should be introduced to make sure that only serious bidder's quote sensible rates and also the bidders are able to execute the projects once	As per RFE

			<p>empanelled.</p> <p>NIL Value quoted against any position above shall lead to rejection of bid and the bidder may be barred to bid for any further empanelment</p> <p>If any bidder has quoted a rate for any category of resource which is less than 40% of the average rate quoted by others under respective Tier, such bid shall be rejected and bidder may be barred to bid for any further empanelment.</p>	
45	General	General	<p>Who will bear the Travelling Allowance and Daily Allowance for Manpower deployed on particular project?</p> <p>Also provide clarification, If resource will have to Travel for Project Undertaken after deployment. There should a base location for a resource and if the person has to travel to other location, department should pay for travel. Accommodation and food.</p>	The manpower can be deployed anywhere in Bihar and the cost of TA/DA will have to be borne by the agency. However, the individual ToR may allow for separate OPE for out of Patna projects.
46	06 Pre-Qualifications (PQ) & Technical eligibility Criteria (RFE p-13) Point no 4-Certification	Must Be CMMI 3 or above Certified	participation in the published RFE without CMMi Level 3 or above certification	As per RFE
47	06 Pre-Qualifications (PQ) & Technical eligibility Criteria (RFE p-13) Point no 6-Legal Entry	Should be Company registered under Companies Act, 1956/ 2013 Registered with the Goods & Service Tax	Request to amend the clause as “Bidder shall be registered in India as companies act or a Proprietorship Firm registered under relevant act” or The partnership Act 1932	As per RFE
48	06 Pre-Qualifications (PQ) & Technical eligibility Criteria (RFE p-13) Point no 4-Certification	Must Be CMMI 3 or above Certified	Kindly change Must be ISO9001/ISO 27001/CMMI3	As per RFE
49	06 Pre-Qualifications (PQ) & Technical eligibility Criteria (RFE p-13) Point no 1-Company Existence	The bidder should be in Software development and Services for last 07 years in India. Certificates	Kindly consider Existence in Software development and Services for last 05 years	Please refer corrigendum
50	05. Instructions to Bidders 05.1 Procedure for submission of bids	05.1 Procedure for submission of bids	Can you please confirm if this RFE need to be submitted by post only and no online submission is required?	The envelope is to be submitted by hand or by Post and addressed to: The Managing Director Bihar State Electronics Development Corporation Beltron Bhawan , Shastrinagar Patna 800 023
51			Also in the Bank Guarantee template, below line is mentioned, however I am not able to find in the RFE what should be the duration of extra time highlighted below, can you please help with the same?	Please refer Corrigendum 1

			This guarantee will remain in force up to <<insert date>> and including <<extra time over and above mandated in the RFE>> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.	
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Bid Forms and Annexures

ANNEXURE 02: Technical Bid Submission Form –T1

Bidder Name

#	Particulars	Description
1	Name of the Bidder	
2	The bidder shall submit a cover letter indicating that all terms and conditions mentioned in the tender document have been assessed carefully and shall be adhered to throughout the course of empanelment.	Reference: Page No:
3	The bidder should be a Company registered in India under the Companies Act 1956 / 2013 with their registered office in India for the last Seven years as on 31st March 2018 . Copies of relevant documents must be submitted.	Reference: Page No:
4	The Bidder should have a Positive Net Worth for each of the last three Financial Years (i.e. FY 2015-16, 2016-17, 2017-18) 2014-15, 2015-16, 2016-17, if 2017-18 audited financial statements are not available. Relevant CS/CA certificate shall be submitted the bidder during the stated financial years.	Reference: Page No:
5	Bidder must submit a Power of Attorney in the name of the Authorized Signatory for this tender.	Reference: Page No:
6	Bidder must provide a copy of Goods & Service Tax Registration Certificate	Reference: Page No:
7	Bidder shall submit an undertaking of Non-Blacklisting (during the last five years) by any agency / department / etc. under the Central / State / PSUs as on the bid submission date.	Reference: Page No:

#	Particulars	Description
8	<p>Vendor must have at least 50 qualified professionals (with Minimum Qualification and Experience listed in Annexure 06: Manpower Qualification & Experience) continuously working on the associated areas related to scope of this RFE on its rolls for past two year</p> <p>The bidder shall submit an undertaking by the HR / CS as specified in Annexure 7(Professional Details)</p>	<p>Reference:</p> <p>Page No:</p>
9	<p>The bidder must be CMMI Level 3 or higher certified firm</p> <p>Valid Certificate to be attached</p>	<p>Reference:</p> <p>Page No:</p>

Authorized Signatory

Sign

Seal

Date

ANNEXURE 03 : Financial Bid Submission Form–F1

Bidder Name:.....

Rates should be submitted for following different types and experience levels of manpower (The resources may be deployed at any location across the state):

#	Positions (Qualification & Experience as per Annexure 6 -Manpower Qualification & Exp)	Unit	Rate (in INR) (onsite) (Excl. of Taxes)	Rate (in INR) (offshore) (Excl. of Taxes)
1	Project Manager	Man month		Not Applicable
2	Solution Architect	Man month		
3	UI Designer	Man month		
4	Developers (Min 02 Years Experience)	Man month		
5	Developers (5 + years' experience)	Man month		
6	Quality Expert	Man month		
7	Mobile Application developers (Min 02 Years Experience)	Man month		
8	Mobile Application developers (5 + years' Experience)	Man month		
9	Database Admin (Min 02 Years Experience)	Man month		
10	Database Admin (5+ Years' Experience)	Man month		
11	Security Expert Admin	Man month		
12	Systems Admin	Man month		
13	Tester (Min 02 Years Experience)	Man month		
14	Tester (5 + years' Experience)	Man month		
15	Documentation Expert	Man month		
16	Business Analyst (Min 02 Years Experience)	Man month		
17	Business Analyst (5+ years' Experience)	Man month		
18	Training and Change Management Expert	Man month		Not Applicable
19	Helpdesk Services	Man month		
	Total (Exclusive taxes)			

Authorized Signatory

Sign

Seal

Date

Please Note: Timelines to execute any particular assignment would be capped by BSEDC

ANNEXURE 04 : Client/ Order Details

Bidder Name:.....

S. No.	Work Order No.	Work Order Date	Work Order Value (INR)	Activities Relevant to scope	Client Name	Month and Year of Work Completion
YYYY						
1						
2						
3						
4						
5						
YYYY						
1						
2						
3						
4						
5						
YYYY						
1						
2						
3						
4						
5						

Authorized Signatory

Sign

Seal

Date

ANNEXURE 05: Project Details

Bidder Name

S. No	Item	Details
1	Name of the project (Also specify the name of website/portal/web application AND URL of the website/portal/Web application)	
2	Client Details	
3	Name, Title & Address of the Client who can be contacted	
4	Project Duration	
5	Start Date & End Date	
6	Scope of work	
7	Relevant work domain	
8	Software Tools & Technology used	
9	Total Efforts in Man months	
10	Contract Value (In Lakhs)	

Authorized Signatory

Sign

Seal

Date

Annexure 06: Manpower Qualification & Experience

#	Profile	Qualification	Experience
1	Project Manager	B Tech/ B.E. MCA /MBA(preferably in / Systems/IT)	Minimum 10 years' experience in IT/ software development/ IT System projects. Exposure to Government Projects preferred.
2	Solution Architect	B.E./ B. Tech (Computer Science or IT)/ MCA	Minimum 02 years' Experience)
3	UI Designer	B Tech/ B.E. / MCA / MBA(preferably in Systems/IT)	Minimum 02 years' Experience)
4	Developers	B.E./ B. Tech (Computer Science or IT) / MCA	Minimum 02 years' Experience)
5	Quality Expert	B Tech/ B.E. (Computer Science or IT) / MCA	Minimum 02 years' Experience)
6	Mobile Application developers	B.E. / B. Tech (IT / Computer Science) / MCA	Minimum 02 years' Experience)
7	Database Admin	B.E. / B. Tech (in Computer Science or IT)/ MCA	Minimum 02 years' Experience)
8	Security Expert Admin	B.E. / B. Tech(in Computer Science) / MCA	Minimum 02 years' Experience)
9	Systems Admin	B.E. / B. Tech (in Computer Science)/ MCA	Minimum 02 Years of Experience
10	Tester	B.E. / B. Tech (in Computer Science)/ MCA	Minimum 02 years' Experience)
11	Documentation Expert	B.E. / B. Tech / MCA	Minimum 02 years' Experience)
12	Business Analyst	B.E. / B. Tech (in Computer Science)/ MCA	Minimum 2 years' experience in IT/ software development/ IT System projects
13	Training and Change Management Expert	B.E. / B. Tech (in Computer Science)/ MCA	Minimum 4 years' experience in IT/ software development / IT System projects / Website Development / Mobile Application Development.
14	Helpdesk Services	B.E. / B. Tech (in Computer Science)/ MCA	Minimum 4 years' experience in IT/ software development / IT System projects / Website Development / Mobile Application Development

ANNEXURE 7. Professional Details

Bidder Name

This is to certify that the following resources are on the pay roll of the company for not less than 02 years on <date>

#	POSITION	NO. OF PROFESSIONALS	Date of Joining
1	Project Manager		
2	Solution Architect		
3	UI Designer		
4	Developers (Min 02 Years Experience)		
5	Developers (5 + years' experience)		
6	Quality Expert		
7	Mobile Application developers (Min 02 Years Experience)		
8	Mobile Application developers (5 + years' Experience)		
9	Database Admin (Min 02 Years Experience)		
10	Database Admin (5+ Years' Experience)		
11	Security Expert Admin		
12	Systems Admin		
13	Tester (Min 02 Years Experience)		
14	Tester (5 + years' Experience)		
15	Documentation Expert		
16	Business Analyst (Min 02 Years Experience)		
17	Business Analyst (5+ years' Experience)		
18	Training and Change Management Expert		
19	Helpdesk Services		

Authorized Signatory (HR/CA/CS)

Sign

Seal

Date

Basic Requirement Required Provided Reference & Page No

#	Basic Requirement	Required	Provided	Reference & Page No
1	Document Fee	Demand Draft	Yes / No	
2	Power of Attorney	Copy of Power of Attorney in the name of the Authorized signatory	Yes / No	
3	Particulars of the Bidders	As per Form 2	Yes / No	
4	Earnest Money Deposit	Demand Draft / Bank Guarantee	Yes / No	
5	Technical Capability	Completion Certificates from the client; OR Work Order + Self Certificate of Completion (Certified by the Statutory Auditor); OR Work Order + Phase Completion Certificate from the client	Yes / No	
6	Certifications	CMMI 3 level or above	Yes / No	
7	Legal Entity	Copy of Certificate of Incorporation; and Copy of GST Registration Certificate	Yes / No	
8	Manpower Strength	Certified by HR/CS	Yes / No	
9	Debarment	A self certified letter	Yes / No	

Authorized Signatory

Sign

Seal

Date

Form 2: Particulars of the Bidder

#	Information Sought	Details to be furnished
1	Name and address of the bidding Company	
2	Incorporation status of the firm (public limited / private limited, etc.)	
3	Year of Establishment	
4	Date of registration	
5	ROC Reference No.	
6	Details of company registration	
7	Place of Incorporation	
8	Place of Operations	
9	Whether any Legal/Arbitration proceedings have been instituted against the Bidder or the Bidder has lodged any claim in connection with works carried out by them. Mention Yes/No. If yes, please give details.	
10	Details of registration of GST with GSTN	
11	Name, Address, email, Phone nos. and Mobile Number of Contact Person	

Authorized Signatory

Sign

Seal

Date