

Clarification for RFP No. BSEDC/3042/2025 dated 20.05.2025)

## MPLS Connectivity for Bihar Virtual Court Project

Issued By



**Bihar State Electronics Development Corporation (BSEDC)**

(A Government of Bihar Undertaking)

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The below Clarification issued by BSEDC in response to the queries of perspective bidders with reference to the above-mentioned project. Bidders may note that this Clarification document is part of the RFP. The items listed in this Clarification will supersede the corresponding clauses in RFP. Rest of the terms and conditions will remain as per RFP.

**CLARIFICATION**

S. No	Existing Clause	Modified Clause
1	<p>The bidder must have supplied , implemented and managed a minimum 500 Routers and Switches each in a single project for at least one Public Sector BFSI / other PSU / Govt. customer in India for at least 3 years.( (Max – 20 Marks))</p> <ul style="list-style-type: none"> <li>● 800-600 Switch and Router each - 20 Marks</li> <li>● 600-800 Switch and Router each - 15 Marks</li> <li>● 500-600 Switch and Router each - 10 Marks</li> </ul>	<p>The bidder must have supplied , implemented and managed a minimum 250 Routers and OR Switches each in a single project for at least one Public Sector BFSI / other PSU / Govt. customer in India for at least 3 years.( (Max – 20 Marks))</p> <ul style="list-style-type: none"> <li>● 401-500 Switch and Router each - 20 Marks</li> <li>● 301-400 Switch and Router each - 15 Marks</li> <li>● 250-300 Switch and Router each - 10 Marks</li> </ul>
2	<p>The Bidder should have telecom experience of more than 8 years as per TRAI/DoT as on date of bid submission.</p> <ul style="list-style-type: none"> <li>● More than 15 years – 10 Marks</li> <li>● Between 8-below 15 Years – 5 Marks</li> <li>● &gt;= 8years – 2 Marks</li> </ul>	<p>The Bidder should have telecom experience of more than 3 years as per TRAI/DoT as on date of bid submission.</p> <ul style="list-style-type: none"> <li>● More than 5 years – 10 Marks</li> <li>● Between 3-below 4 Years – 5 Marks</li> <li>● &gt;= 3 years – 2 Marks</li> </ul>
3	<p>Additional Clause in “ Clause 6:- Scope of Work”</p>	<p>Clause 6.1 will be considered as Primary link.</p> <ol style="list-style-type: none"> <li>1. Primary link 1 Gbps at Patna High Court, 34 Mbps at 37 District Court and 8 Mbps at 42 Sub Divisional Court shall be provided by ISP 1.</li> <li>2. Additional 2 Mbps secondary MPLS link shall be provided by ISP 2 at all 79 Court locations.</li> </ol> <p>Note: Primary and Secondary link provider shall be different provide. Also, L1 will be declared on primary and secondary link level.</p>
4	<p>Additional Clause in “ Clause 10.5 – Penalty for non achievement of Service Level requirements”</p>	<ol style="list-style-type: none"> <li>1. Network Latency – Criteria (<math>\leq 90</math>ms) - Penalty 5% of QGR value.</li> <li>2. Packet Loss – Criteria (<math>\leq 1\%</math>) - Penalty 5% of QGR value.</li> <li>3. Jitter – i). For High Court Permitted unavailability (Zero Minute)- Penalty INR 100000/- per minute . ii) For Other Court locations Permitted unavailability (5 Minute)- Penalty INR 50,000/- per minute.</li> </ol>

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S. No	Existing Clause	Modified Clause
		<p><b>Note:-</b> 1. All link should be configured in NMS tool (Installed at High Court).</p> <p>2. Penalty shall be calculated from NMS generated report.</p>
5	Must have been in existence in the business of MPLS / ILL services for a minimum period of 8 years in India (As on RFP date)	<p>1. Must have been in existence in the business of MPLS / ILL services for a minimum period of 3 years in India (As on RFP date).</p> <p>2. Supporting Document: Certificate of Incorporation and A Purchase orders along with customer completion certificate letter of at least 5000 locations (cumulative) of MPLS / ILL services older than 3 years as on RFP date.</p>
6	Delivery Timeline: 15days	Allowed for 30 days for OFC Site delivery.
7	List of Location	List of location is being provided as per annexure-I.
8	Extension of Bid Submission from 29.05.25	Bid submission date has been extended from 29.05.25 to 04.06.25.





**Annexure-I**  
**List of Courts**

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SL NO	DISTRICT	LOCATION	COURT TYPE	Address
1	Araria	Araria	District Court	At-Civil Court, Araria District .Araria Bihar - 854311
2	Motihari	Areraj	Sub-Divisional Court	At-Areraj Sub Court SDO Office , Areraj, East Champaran Bihar- 845411
3	Arwal	Arwal	Sub-Divisional Court	At-Arwal sub-court, Arwal SO, Arwal, Bihar- 804401.
4	Aurangabad	Aurangabad	District Court	At-District and Sessions Court, Adalat Road, Aurangabad, 431001
5	West Champaran	Bagaha2	Sub-Divisional Court	At-Sub-Divisional Court Bagaha, West Champaran, pin code 845101
6	Purnia	Baisi	Sub-Divisional Court	At- Baisi Civil court District Purnea PinCode 854315
7	Begusarai	Bakhari	Sub-Divisional Court	At- Bakhri Civil court District begusarai PinCode 851101.
8	Begusarai	Balia	Sub-Divisional Court	At- Balia Civil court District begusarai PinCode 851101.
9	Banka	Banka	District Court	DISTRICT COURT, District Banka Pin – 824101
10	Purnia	Banmankhi	Sub-Divisional Court	At- Banmankhi Civil court District Purnea PinCode 854202.
11	Patna	Barh	Sub-Divisional Court	At-Barh Subdivisional Court District Patna Bihar- 803213.
12	Katihar	Barsoi	Sub-Divisional Court	At-Sub Divisional Court, Barsoi. Katihar, Bihar. PIN Code- 855102.
At-	Supaul	Basantpur	Sub-Divisional Court	At-BASANTPUR , Birpur SUPAUL, BIHAR-854340.
14	Begusarai	Begusarai	District Court	At-Begusarai District Court Begusarai , pinCode 851101
15	Sitamarhi	Belsand	Sub-Divisional Court	At-Belsand subdivision court Belsand, District Sitamarhi - 843316
16	Madhubani	Benipatti	Sub-Divisional Court	At-Benipatti Sub-division Court. Benipatti, Madhubani, Bihar-847223.
17	Darbhangha	Benipur	Sub-Divisional Court	At-Benipur Subdivision Court Benipur Darbhanga district. PIN code of 847103
18	Bhagalpur	Bhagalpur	District Court	At-District Court, Bhagalpur, Bhagalpur, Bihar- 812001.
19	Bhojpur	Bhojpur	District Court	At-Bhojpur Civil Court District Ara. Bihar 802301
20	Rohtas	Bikramganj	Sub-Divisional Court	At- Bikramganj Sub Division court Bikramganj, District Rohtas Bihar 802212
21	Darbhangha	Biroul	Sub-Divisional Court	At-Biroul Subdivision Court Biroul, Darbhanga district Bihar 847236.
22	Buxar	Buxar	District Court	At-Buxar Civil Court District Buxar Bihar- 802101.
23	Samastipur	Dalsinghsarai	Sub-Divisional Court	At- Dalsinghsarai Subdivisional court Near Post Office, Samastipur, Bihar-848114.
24	Patna	Danapur	Sub-Divisional Court	At- Danapur Subdivisional court Danapur Cantt, Patna, Bihar-801503
25	Darbhangha	Darbhangha	District Court	At- Darbhanga Civil court District Darbhanga, Bihar-846001
26	Aurangabad	Daudnagar	Sub-Divisional Court	At- Daudnagar subdivisional court District Aurangabad Bihar 824113
27	Rohtas	Dehri	Sub-Divisional Court	At-Dehri Subdivisional court Dehri-on-Sone, Rohtas, Bihar - 821307
28	Purnia	Dhamdaha	Sub-Divisional Court	At- dhamdaha Sub Divisional court , Dhamdaha, District Purnea Bihar -854205
29	Buxar	Dumraon	Sub-Divisional Court	At-Dumraon Subdivisional Court Hospital Rd, Dumraon, district Buxar Bihar 802119
30	Gaya	Gaya	District Court	At-Gaya District Court District Gaya Bihar -823001
31	Khagaria	Gogri	Sub-Divisional Court	At-Gogri Subdivisional court Mushkipur Gogri Khagaria Bihar - 851203
32	Gopalganj	Gopalganj	District Court	At-Gopalganj District Civil Court Gopalganj Bihar-841428
33	Nalanda	Hilsa	Sub-Divisional Court	At- Hilsa Subdivisional court district Nalanda Bihar -801302
34	Bhojpur	Jagdishpur	Sub-Divisional Court	At-Jagdishpur Subdivisional Court District ara Bihar - 802301
35	Jahanabad	Jahanabad	District Court	At-Jahanabad District Court Jehanabad, Biahr-804408
36	Jamui	Jamui	District Court	At- Jamui District Civil Court Jamui, Bihar- 811307
37	Madhubani	Jhanjharpur	Sub-Divisional Court	At-Jhanjharpur subdivisional court Madhubani, Bihar-847404.
38	Bhagalpur	Kahalgaoon	Sub-Divisional Court	At- Kahalgaoon Subdivisional court Kahalgaoon, Bhagalpur, Bihar-813203.
39	Kaimur	Kaimur	District Court	At-Kaimur Civil Court Bhabhua, Kaimur, Bihar-821101
40	Katihar	Katihar	District Court	At-Katihar Civil Court Katihar Bihar - 854109

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SL NO	DISTRICT	LOCATION	COURT TYPE	Address
41	Khagaria	Khagaria	District Court	At-Khagaria Civil Court District Khagaria Bihar -851204
42	Kishanganj	Kishanganj	District Court	At- Kishanganj civil court District Kishanganj- Bihar 855107
43	Lakhisarai	Lakhisarai	District Court	At-Lakhisarai Civil Court District Lakhisarai, Bihar-811311.
44	Madhepura	Madhepura	District Court	At-Madhepura civil court District Madhepura Bihar- 852113.
45	Madhubani	Madhubani	District Court	At- Madhubani Civil Court District MadhubaniBihar-847211
46	Begusarai	Manjhaul	Sub-Divisional Court	At-Manjhaul Sudivisional court District Begusarai Bihar- 851127
47	Patna	Masaurhi	Sub-Divisional Court	At-Masaurhi Civil Court Masaurhi patna Bihar 804453.
48	Motihari	Motihari	District Court	At-Motihari Civil Court East Champaran, Motihar -845401
49	Munger	Munger	District Court	At-Munger Civil Court District Munger Bihar - 811201
50	Muzaffarpur	Muzaffarpur	District Court	At-Muzaffarpur Civil Court District Muzaffarpur, Bihar- 842001.
51	Nalanda	Nalanda	District Court	At-Nalanda Civil Court Nalanda District Biharsharif- 803101.
52	West Champaran	Narkatiaganj	Sub-Divisional Court	At- Narkatiaganj subdivisional Court Narkatiaganj, West Champaran, Bihar -845455
53	Bhagalpur	Naugachhia	Sub-Divisional Court	At-Naugachhia Civil Court Naugachhia, District Bhagalpur, Bihar- 853204.
54	Nawada	Nawada	District Court	At-Nawada Civil Court Nawada, Bihar, PIN Code 805110
55	Patna	Paliganj	Sub-Divisional Court	At-Paliganj Sub Divisional Court Paliganj, Patna Bihar 801110
56	Patna	Patna	District Court	At- Patna CIVIL COURT ASHOK RAJPATH BANKIPORE PATNA BIHAR -800004
57	Patna	Patna City	Sub-Divisional Court	At-Patna city Subdivisional court Ashok Rajpath Rd, Sadikpur, Patna, Bihar 800007
58	Bhojpur	Piro	Sub-Divisional Court	At -Piro Subdivison court Ara - Sasaram Rd, Piro, Bihar 802207
59	Sitamarhi	Pupri	Sub-Divisional Court	At Pupri Subdivisional court office Dumra, Sitamarhi, Bihar 843314
60	Purnia	Purnia	District Court	At-District Court, Purnea District : Purnea State: Bihar Pin Code: 854301
61	Motihari	Raxaul	Sub-Divisional Court	At-Motihari district office District Motihari Bihar -845401
62	Rohtas	Rohtas	District Court	At- Rohtas Civil Court District Sasaram, Rohtas, Bihar, India, PIN- 821115
63	Samastipur	Rosera	Sub-Divisional Court	At -Rosera Subdivisional court Sahiar Dih, Hospital Road, Rosera-848210
64	Saharsa	Saharsa	District Court	At Saharsa Civil court District Saharsa nearby Patel Maidan, Police Line, Saharsa, Bihar 852202
65	Samastipur	Samastipur	District Court	At Samastipur Civil Court District Samastipur Kashipur, Samastipur, Bihar 848101
66	Saran	Saran	District Court	At - Saran Civil court District Saran Thana Chowk, Saran, Chapra, Bihar 841301
67	Samastipur	Shahpur Patori	Sub-Divisional Court	At Shahpur patori subdivisional court Shahpur Patori district Samastipur, Bihar -848504
68	Sheikhpura	Sheikhpura	District Court	At Sheikhpura civil court District Sheikhpura Bihar 811105
69	Sheohar	Sheohar	District Court	At -Sheohar Civil Court District Sheohar , Near Collectorate, Zila Gate, Sheohar, Pin-843329
70	Gaya	Sherghati	Sub-Divisional Court	At- sherghati civil court gaya district, bihar, 824211
71	Motihari	Dhaka	Sub-Divisional Court	At Dhaka Subdivisional Court District Mothiari Bihar- 845418
72	Sitamarhi	Sitamarhi	District Court	At- Sitamarhi Civil Court District Sitamahari Dumra Parsauni Road, Shankar Chowk, Sitamarhi - 843314
73	Siwan	Siwan	District Court	At -Siwan Civil Court District Siwan Chitragupta Nagar, Siwan, Bihar 841226
74	Saran	Sonepur	Sub-Divisional Court	At-Sonepur Sudivisional Court district Saran , near Collectorate CampusBihar- 841301
75	Supaul	Supaul	District Court	At Supaul Civil court Supaul Bhapitiyahi Rd, Supaul, Bihar 852131
76	Begusarai	Teghra	Sub-Divisional Court	At-Teghra Subdivisional District Begusarai, Bihar-851133.
77	Madhepura	Udaikishunganj	Sub-Divisional Court	At-Udaikishunganj Subdivision Court Udaikishunganj District Madhepura Bihar- 852220
78	Vaishali	Vaishali	District Court	At-Vaishali civil court District Vaishali , Bihar, India- 844128.
79	West Champaran	West Champaran	District Court	At West Champran civil court .District West champran Bihar- 845438
80	Patna	Patna High court	SHQ	At -Patna high court district patna Bail Road patna Bihar-800028

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No	RFP Clause	Recommendation / Suggestion/Modified Request	BSEDC Response
1	<p>The bidder must have supplied , implemented and managed a minimum 500 Routers and Switches each in a single project for at least one Public Sector BFSI / other PSU / Govt. customer in India for at least 3 years.( (Max – 20 Marks))</p> <ul style="list-style-type: none"> <li>● 800-600 Switch and Router each - 20 Marks</li> <li>● 600-800 Switch and Router each - 15 Marks</li> <li>● 500-600 Switch and Router each - 10 Marks</li> </ul>	<p>The bidder must have supplied , implemented and managed a minimum 250 Routers and OR Switches each in a single project for at least one Public Sector BFSI / other PSU / Govt. customer in India for at least 3 years.( (Max – 20 Marks))</p> <ul style="list-style-type: none"> <li>● 401-500 Switch and Router each - 20 Marks</li> <li>● 301-400 Switch and Router each - 15 Marks</li> <li>● 250-300 Switch and Router each - 10 Marks</li> </ul>	Refer corrigendum
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4	<p>Delivery Timeline: 15days</p>	<p>Request to allow at least 60days for OFC Site delivery</p>	Refer corrigendum
5	<p>Request clarity if asked Product/Bandwidth is for Primary ISP or Secondary ISP</p>	<p>Single BOQ has been given for multiple bandwidths of MPLS Leased Line Product</p> <p>Request clarity.</p>	Refer corrigendum
6	<p>List of Location</p>	<p>Complete Address Required</p> <p>As many sub-divisional courts are running in campus of District Courts, request complete postal address as OFC laying cost optimization</p>	Refer corrigendum
7	<p>Bid Submission Date: 29th May, 2025</p>	<p>Request Extension</p> <p>Request at least 10days extension for a competitive bid</p>	Refer corrigendum

PS